



# 2023 Community Health Needs Assessment – Implementation Plan

Springfield Market

Mercy Health – Springfield Regional Medical Center

# 2023 – 2025 Community Health Needs Assessment – Implementation Plan

Mercy Health – Springfield Market:  
Springfield Regional Medical Center

Adopted by the Springfield Board of Trustees, April 26, 2023

Mercy Health has been committed to the communities it serves for nearly two centuries. This long-standing commitment has evolved intentionally, based on our communities' most pressing health needs.

The following document is a detailed Community Health Implementation Plan for Mercy Health Springfield – Springfield Regional Medical Center. As a system, Mercy Health is dedicated to our Mission of extending the compassionate ministry of Jesus by improving the health and well-being of our communities and bringing good help to those in need, especially people who are poor, dying and underserved. We strive to create effective strategies to meet the health needs of our community.

Having identified the greatest needs in our community, the Community Health Implementation Plan ensures our resources for outreach, prevention, education, and wellness are directed towards opportunities where the greatest impact can be realized.

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Springfield Regional  
Medical Center**

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# Table of Contents

Introduction.....4

Executive Summary.....6

Implementation Plan.....7

    PRIORITIZED SIGNIFICANT SOCIAL DETERMINANT OF HEALTH & SOCIAL  
    HEALTH NEEDS IMPLEMENTATION STRATEGIES:.....7

    PRIORITIZED SIGNIFICANT CLINICAL HEALTH NEEDS IMPLEMENTATION  
    STRATEGIES: .....13

Board Approval.....23

# Introduction

Springfield Regional Medical Center (“SRMC” or “Hospital”) is a 254-bed, full-service acute-care hospital providing inpatient, outpatient, and ancillary health care services. It is the only provider of Birthing services in Clark County. SRMC, along with local health, education, social service, non-profit and governmental agencies, participated in a Community Health Needs Assessment (“CHNA”) conducted for Clark County and surrounding areas.

The detailed process, participants, and results are available in Springfield Market – Springfield Regional Medical Center’s Community Health Needs Assessment, which is available at [Mercy.com](https://www.mercy.com).

This Community Health Needs Assessment Implementation Plan will address the prioritized significant community health needs through the CHNA. The plan indicates which needs Mercy Health Springfield – Springfield Regional Medical Center will address and how, as well as which needs Springfield Market – Springfield Regional Medical Center won’t address and why.

Beyond programs and strategies outlined in the plan Springfield Market – Springfield Regional Medical Center will address the health care needs of the community by continuing to operate in accordance with its mission to extending the compassionate ministry of Jesus by improving the health and well-being of our communities and bring good help to those in need, especially people who are poor, dying and underserved. This includes providing care for all individuals regardless of their ability to pay.

The strategies in this Implementation Plan will provide the foundation for addressing the community’s significant needs between 2023 – 2025. However, Springfield Market – Springfield Regional Medical Center anticipates that some strategies, and even the needs identified will evolve over that period. Springfield Market – Springfield Regional Medical Center plans a flexible approach to addressing the significant community needs that will allow for adaptation to changes and collaboration with other community agencies.

## **Community Served by the Hospital**

The Springfield Market is made up of Clark & Champaign Counties and their surrounding areas. Clark County is more diverse than Champaign County with Non-Hispanic African American at 8% and 2 or more races at 3.6% and Hispanic or Latino at 3.4% primarily non-Hispanic white (84.1%), with farming and manufacturing jobs highly prevalent in both counties. Regarding cultural and ethnic diversity, in 2022, a growing Haitian population is established and settling in the Springfield, Clark County area with approximately 7000 residents\*.

These Springfield market includes the following Zip Codes: 45503, 45505, 45506, 45504, 45502, 43078, 45334, 45386, 45369, 45323, 43072, and 43044.

\* Springfield City School District & Clark County Haitian Taskforce (Clark County Combined Health District)



# Our Mission

As a system Mercy Health is dedicated to extending the compassionate ministry of Jesus by improving the health and well-being of our communities and bring good help to those in need, especially people who are poor, dying and underserved.

# Our Vision

Inspired by God's hope for the world, we will be a ministry where associates want to work, clinicians want to practice, people seek wellness and communities thrive.

# Our Values

## Human Dignity

We commit to upholding the sacredness of life and being respectful and inclusive of everyone.

## Integrity

We commit to acting ethically and modeling right relationships in all of our individual and organizational encounters.

## Compassion

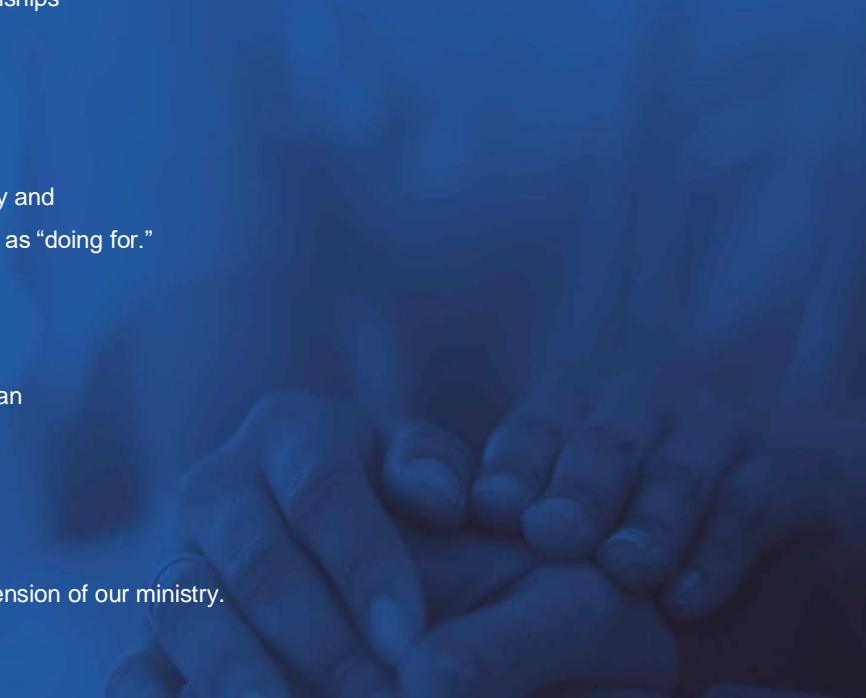
We commit to accompanying those we serve with mercy and tenderness, recognizing that "being with" is as important as "doing for."

## Stewardship

We commit to promoting the responsible use of all human and financial resources, including Earth itself.

## Service

We commit to providing the highest quality in every dimension of our ministry.



# Executive Summary

## Background and Process

Springfield Regional Medical Center participated in a regional Community Health Needs Assessment (CHNA) process with the Health Collaborative and Greater Dayton Area Hospital Association, as well as a local Community Health Needs Assessment (CHNA) process coordinated by the Stakeholder Group. As the regional assessment included Cincinnati, Dayton, Springfield, and Urbana, the community wanted to ensure the data collected, and priorities selected had the appropriate mix of localized data and health prioritization.

The Clark County Stakeholder Group included a team of community leaders, organizations, non-profits, partners, and faith-based entities, including Clark County Combined Health District, Mental Health and Recovery Board of Clark, Greene, and Madison Counties, Rocking Horse Center, and Springfield Regional Medical Center, The Springfield Foundation, The Community Health Foundation, United Senior Services, Clark County ESC and more. The health district steering committee provided executive oversight.

The Clark County CHNA Stakeholder Group leveraged the Mobilizing for Action through Planning and Partnerships (MAPP) process to identify top priorities. The MAPP process is a community-driven strategic planning tool for improving community health. Facilitated by public health leaders, this tool helps communities apply strategic thinking to prioritize public health issues and identify resources to address them. MAPP is an interactive process that can improve the efficiency, effectiveness, and, ultimately, the performance of local public health systems.

## Identifying Significant Needs

Clark County Combined Health District provided data to identify local health needs, including hospital discharge data (ICD10 data grouped into different health topics), demographic data (pulled from Census API), market potential data, food access data, school data, birth data, death data, cancer data and infectious disease data.

Additionally, in partnership, Clark County completed a Search Institute Survey - Collecting Youth Data from schools to identify youth risk. The survey was distributed collaboratively by Clark County Combined Health District with the Clark County ESC and local School Administrators. The YRBS data was collected in 2019 and in 2021.

With the help of the Community Health Leadership Committee in Clark County, we were able to identify 3 top health needs: Chronic Disease, Behavioral Health, and Health Risk Prevention. After further review of regional data provided by The Health Collaborative and local data pulled by the Clark County Epidemiologists, the data reflected additional focus areas should be added to the initial list. These topics include Maternal/Infant Health, Healthy Births & Infant Mortality and Access to Care.

# Implementation Plan

Springfield Regional Medical Center is committed to addressing the prioritized significant health needs of the community through the strategies described in this Implementation Plan.

## Prioritized Significant Health Needs

The table below lists the prioritized significant health needs that were identified through the CHNA and specifies which Springfield Market – Springfield Regional Medical Center will address.

Prioritized Significant Health Needs	Hospital Addressing Need
Health Risk Prevention – Social Determinants of Health & Social Health Needs with Specific Focus on Education, Environmental, Food Access, and Transportation.	Yes
Access to care: focus on Primary Care, Women’s Health, Appropriate Point of Care: Non-Emergent Options: Urgent, & Virtual.	Yes
Behavioral Health – Including Mental Health, Addiction (Including overdose deaths) and Trauma	Yes
Chronic Disease - Heart Disease, Stroke and Cancer (with specific focus on Breast, Lung & Bronchus, Colon & Rectum, and Melanoma/Skin Cancer).	Yes
Maternal Infant Health & Vitality	Yes

## Prioritized Significant Social Determinant of Health & Social Health Needs Implementation Strategies

### Education, Environmental, Food Access and Transportation

#### Description

As detailed in the hospital’s Community Health Needs Assessment Report:

Social determinants of health are proven to have a lasting impact on health outcomes and are prevalent in Clark County: failing public schools, sub-par housing, increasing blood lead levels present in children, limited access to healthy foods, economic hardship which is evident as most Springfield schools provide free breakfast and lunch\*, an exponential increase in individuals and families relying on local food pantries, and limited transportation options.

Food security and limited transportation are being addressed by the community at both an individual and system level.

We recognize the identified social determinants of health, including environmental, access to food, access to transportation and education will impact our community at a systems level, but that we will also need to address each item on a person-by-person basis. As such, we recognize they are also social health needs. This may take place at a physician practice through social support programs like Mercy Reach or the Community Medication Assistance program. Nonetheless, each of these identified SDOH items will be addressed on both an individual and systems level.

\* Springfield City Schools <https://www.scsdoh.org/page/food-and-nutrition>

## Goals

### Education

Springfield Regional Medical Center will respond to the needs of the community by:

- Providing education to the public to improve the awareness of the top health needs and their causes where applicable.
- Seek to provide continuing education opportunities through all levels of employment to associates.
- Seek to provide more opportunities for the community to expand their knowledge that will ultimately benefit the health, well-being, and economic stability.

### Environmental

Springfield Regional Medical Center will respond to the needs of the community by:

- Improving the environmental footprint of the hospital by investing in a sustainability council, recycling, and composting.
- Creating a community garden onsite to improve the overall environment.

### Food access

Springfield Regional Medical Center will respond to the needs of the community by:

- Identifying malnourishment as an important factor in the well-being of patients who are hospitalized and carry this knowledge through as an important factor of their care, identifying opportunities to help bridge gaps in food access.

Springfield Regional Medical Center will respond to the needs of the community by:

- Connecting food access as an important factor to the general well-being of patients and this need should be identified through screening and referral to local partner agencies.
- Springfield regional cancer center will respond by growing the utilization of its food bag program, which creates a warm handoff to second harvest food bank.

### Transportation

Springfield Regional Medical Center will respond to the needs of the community by:

- Identifying and screening for transportation is an important factor impacting the well-being of patients who live in Clark County.
- Strategically collaborating on several community collaboratives, taskforces and work groups that impact transportation, transportation short- and long-term planning, local funding and training and support.



### **Expected impact**

- Increase screening in food access and transportation.
- Enhanced community programs supporting transportation.
- Increased community engagement, literacy and participation in education and outreach opportunities.

### **Targeted populations**

- Clark County residents.
- Patients experiencing barriers in SDOH categories: transportation, food, or general economic hardship.
- Employees and potential employees with different levels of educational attainment.

### **Strategies**

#### **Education**

1. Creating health education encounters through CoHatch & Senior Center Speaker Series. Topics of the speaker series tie to top health needs, wellness, and prevention. Speaker series will also create awareness of community resources and programs.

#### **Strategic Measures**

- i. Track and report persons served at each session.
    - a. Track topic and the provider who spoke.
  - ii. If education is provided outside of the existing speaker series format, we will track and report this education provided to the community by date, location, speaker, and event type.
2. Grow learning pathways for students:
    - i. On-site paid student internships for local technical high-school students at alternative schools.
      - a. Measuring number of interns who receive on-site learning experiences.
    - ii. Guild program provides learning pathways for low/no-cost for continuing medical education in medical career pathways for associates of all levels.

#### **Strategic Measures**

- i. Number of local interns annually.
- ii. Number of local associates who leveraged use of the Guild program to pursue continuing education.

#### **Environmental**

1. Springfield Regional Medical Center is starting a sustainability council to reduce the environmental footprint of the hospital through recycling and composting.

**Strategic Measures**

- i. Number of departments participating in the recycling program.
    - a. (Number of departments who have and are utilizing recycling cans).
  - ii. Measure the amount of compost we have taken from the hospital in pounds (lbs.).
2. Springfield Regional Medical Center is building an on-site Garden for visitors, patients, associates, and the community.

**Strategic Measures**

- i. Create the garden Committee at Springfield Regional.
  - ii. Create a garden raised garden plan at SRMC.
  - iii. Plant the garden and harvest first fruits.
  - iv. Donate extra produce (measured in lbs.) to local food pantries.
3. Ongoing community collaboration, feedback, and partnership through the following community health assessment taskforce groups.

**Strategic Measure**

- i. Clark County Lead Prevention
  - a. Awareness of program information for patients as well as connecting to other community events, topics, and groups.

**Food Access**

1. The food bag program at Springfield Regional Cancer Center is available to any patient who indicates they are experiencing hunger and answers a 5-question hunger questionnaire, with the majority of the questions indicating need. The program provides a take-home food bag from Second Harvest Food Bank (a community partner) with contact info included on the bag for a refill when they are ready. We'd like to increase the awareness and utilization of this program by patients of the Cancer Center.

**Strategic Measures**

- i. Provide baseline data from 2022.
  - ii. Develop awareness materials for the Cancer Center to support patient utilization examples would include a QR code or flyer for awareness.
  - iii. Number of patients who screened positive and leveraged the program (One time food bag refers the patient to Second Harvest Food Bank for further support.).
2. Launch of malnourishment patient screening pathway in partnership with Nutrition, Case Management and The Community Medication Assistance Program (Med Assist).

**Strategic Measures**

- i. Evaluate 35% of the patients at SRMC for malnourishment during their inpatient stay at Springfield Regional.

- ii. Connect patients who have screened positive for malnourishment to Case Management for the food bag referral program at discharge (Second Harvest Food Bank partnership & warm handoff).
  - a. Patients will answer a 5-question Hunger questionnaire. If they answer the majority in affirmation, they receive a food bag at discharge.
  - b. Track and report positive screenings and food bag referrals from Springfield Regional.
- iii. Connect patients who have screened positive for malnourishment and require Ensure supplement for discharge to Community Medication Assistance Program for support as needed through Case Management.
  - a. Stand-up Ensure supplement process through Community Medication Assistance Program for patients who qualify, and need Ensure supplements at discharge to receive them through Med Assist as applicable.
  - b. Track and report patient referrals to Med Assist for patients needing Ensure.

3. Market wide implementation of SDOH Screening at Primary Care and OBGYN practice.

**Strategic Measures**

- i. Market wide implementation of screening.
  - a. Screen 2000 patients in the first 3 years.
  - b. Review learnings from screenings.
    - i. Identify local gaps and work to bridge these gaps regionally.
    - ii. Create new pathways for local patient referrals where possible.

4. Strategic community collaboration through the following community health assessment taskforce groups in partnership with Clark County Combined Health District (CCCHD):

**Strategic Measures**

- i. Health Equity Committee:
  - a. Monthly attendance, collaboration and relationship building.
  - b. Working with this community group to align on a few community event collaborations for the CoHatch Speaker Series that touch on shared priorities such as Breast Cancer, Lung Cancer and Women’s Health.
- ii. Clark County Local Foods Council.
  - a. Monthly council meetings.
  - b. Collaboration and building of community capacity for community gardens, local “food” related businesses and connecting food resources and people.
    - i. Create and measure growth of local food directory, which includes local food resources, businesses, and sources of fresh local produce.
    - ii. Measure donated pounds of local produce from community gardens to local pantries.

## Transportation

1. Ongoing community strategy, planning, and collaboration through the following community health assessment taskforce groups:

### Strategic Measures

- i. Clark County Human Services Transportation Council
  - a. Attend and collaborate at quarterly meetings.
  - b. Share community transportation information updates to Care & Case Management teams. (Community Health 2023 Community Resource Updates).
  - c. Create communication plan to address Haitian Creole transportation barriers.
- ii. Clark & Champaign County Transportation Strategic Planning.
  - a. Share community transportation information updates to Care & Case management teams. Provide current status of the planning meetings.

### Community collaborations

- Clark Career Technology Center (CTC)
- Ohio Hi-Point CTC
- Clark County Combined Health District
- Second Harvest Food Bank
- CoHatch The Market
- OSU Extension Master Gardeners
- United Senior Services
- Tac Industries (Rides Plus)

### Community resources available

The existing healthcare facilities and other resources in the community that are available to meet the prioritized need include:

- Agencies like Family & Children's First Council
- Clark County Combined Health District
- Clark County ESC
- Clark County Government
- Clark County Homelessness Taskforce
- Clark County Housing Consortium
- Clark County Transportation Council
- Rocking Horse Center
- Second Harvest Food Bank
- Springfield City Area Transit
- Springfield City Schools
- Springfield Regional Medical Center, our physician partners, and staff as well as our service lines, are continuously working to provide necessary and much needed social and referral services in areas of Social Determinants of Health.
- The City of Springfield
- The Clark County Local Foods Council
- We partner with local agencies like:
- Wellspring

## Prioritized Significant Clinical Health Needs Implementation Strategies

### Access to Care: Focus on Primary Care, Women's Health, Appropriate Point of Care: (Non-Emergent Options: Urgent, Virtual)

#### **Description**

As detailed in the hospital's Community Health Needs Assessment Report:

With the significant health needs we are seeing in Clark County, particularly in the areas of chronic disease and the desire to prevent increasing health risk, we will focus on continuously providing better access to emergency, specialty, and primary care throughout Clark County with the desire to recruit and expand services offered for the community.

Through the development of new clinical pathways to encounter patients, it is our hope to better address these needs throughout their lives for greater impact.

#### **Goal**

It is our goal to:

- Provide more options for access to care.
- More proactive, care and condition management for the betterment of patients and our community.
- We want people in our community to live better, healthier lives through improved engagement, health literacy and health education.

#### **Expected impact**

Improvement in managed conditions and enhanced options for accessing care.

#### **Targeted populations**

Clark County Residents

#### **Strategies**

1. Launch of new specialty providers in OB/GYN, Women's Health Specialty area for greater regional access to care.

##### **Strategic measures**

- i. Introduction of new provider in the OB/GYN space for the Springfield Region and development of Women's Health Specialty Services.

2. Establishment of same day appointments in various care settings.

##### **Strategic measures**

- i. Launching of same-day appointments in BSMH Medical Group care settings.



3. Partner with BSMH Urgent Care team to Develop an Urgent Care Model for the Springfield Region, including Clark & Champaign Counties for expanded care delivery.

**Strategic measures**

- i. Identification of locations.
- ii. Development of localized model.
- iii. Local rollout.

4. Expansion of Remote Patient Monitoring to the Springfield Market (Expansion of Virtual Care).

**Strategic measures**

- i. Regional launch of technology and patient referral through Primary Care and Care Management.
- ii. Number of patients served through the program.

5. Case Management Language Services Expansion.

**Strategic measures**

- i. Expanded document translation for Haitian Creole and Spanish language needs.
- ii. Launch expanded in-person translation services with Catholic Charities.

**Community collaborations**

- Clark County Combined Health District
- Catholic Charities

**Community resources available**

The existing healthcare facilities and other resources in the community that are available to meet the prioritized need include:

- Kettering Health Emergency Walk-in Care
- Mercy Health Enon Emergency Department
- Mercy Health Physicians Primary & Specialty Care
- Mercy Health Springfield OBGYN
- Moorfield Township Fire & EMS
- Ohio Valley Surgical Hospital
- Physicians & Surgeons for Women
- Rocking Horse, FQHC
- Springfield Fire & EMS
- Springfield Regional Birthing Center
- Springfield Regional Medical Center
- Springfield Township Fire & EMS
- Urgent Care Providers

## Behavioral Health – Including Mental Health, Addiction (Including overdose deaths) and Trauma

### Description

As detailed in the hospital's Community Health Needs Assessment Report:

At Springfield Regional Medical Center, we define behavioral health as issues affecting an individual's physical health due to trauma, mental health, or addiction. Addiction, or substance use disorder, is continuing to be one of the top community challenges in Clark County.

The full spectrum of behavioral health needs are served by experts in our community. Mental health, addiction and trauma are served by providing coordinated care, education, support, and programs that promote and enable healthy behaviors. Substance abuse (addiction) is served through treatment and prevention programs, of which we recognize we are critical partners.

### Goal

Our goal is to:

- Increase the capacity of mental health supports.
- Increase screenings and referrals to treatment to detect mental health, addiction, and trauma more proactively.

### Expected impact

- Growth in regional and community collaboration.
- Growth in support groups, screenings, and referrals to treatment.
- Growth in mental health-oriented training and increase awareness, and engagement from the public.

### Targeted populations

Clark County residents, families and patients experiencing behavioral health, addiction, and trauma.

### Strategies

1. Participation in community mental health work groups as a critical community partner:
  - a. Community Emergency Mental Health Medical Collaborative.

#### Strategic measures

- i. Collaboration and planning within the clinical setting with community agencies who interact with the SRMC, Enon or Urbana Emergency Departments.
  - ii. Owned by Emergency Department Leadership to coordinate with external stakeholders.
  - iii. Number of meetings held each year.
- b. Community Mental Health Taskforce.

**Strategic measures**

- i. Collaboration with Mental & Behavioral Health partners in the community to develop a multi-year strategic plan that rolls up to the Clark County Community Health Assessment.
  - ii. Attend monthly meetings.
  - iii. Bring learnings and opportunities back to SRMC for collaboration and development.
- c. Community Youth Prevention Coalition.

**Strategic measures**

- i. Representation from Mercy REACH attends Monthly Meetings and collaborates with community partners.
  - ii. Participate in at least 2 prevention initiatives annually.
- d. Clark County Overdose Awareness Committee.

**Strategic measures**

- i. Representation from Mercy REACH attends Meetings and supports with case evaluation.
  - a. Provide number of meetings.
  - b. Provide number of cases reviewed.

2. Creation of Behavioral Health/Wright State Clinical Internship Program with Mercy Health Physicians to expand the number of Mental Health Providers entering and providing care in Clark & Champaign counties.

**Strategic measures**

- i. Number of clinical interns.
- ii. Number of patients served.

3. Launch of Behavioral health telemedicine for psychiatry by Mercy Health Physicians for further expansion of Mental Health Services in Clark & Champaign Counties.

**Strategic measures**

- i. Rollout and local utilization of technology is our first goal for expanded regional access.

4. Mercy Health Physicians will be conducting depression screenings as part of their regular primary care visits.

**Strategic measures**

- i. Goal to complete 90% of patient screenings from primary care annual wellness visits.

5. Suboxone & Narcan distribution at SRMC Emergency department provided to EMS and Patients.

**Strategic measures**

- i. Mercy Reach Narcan & Suboxone distribution reporting – monitored by Mercy Reach & Pharmacy, which includes the doses of Narcan and Suboxone distributed via the SRMC Emergency room.
- ii. Number of patients who receive a first dose of Suboxone via the Emergency Room and then are referred to treatment.

6. Relaunch “Mended Hearts” Cardiovascular support group.

**Strategic measures**

- i. Mercy Health would provide space and oversight for Mended Hearts a cardiovascular support & recovery group open to the community.
  - a. Track monthly support group attendance.

7. Mercy Health would assist with the launch of a Stroke support group for the community.

**Strategic measures**

- i. Track monthly support group attendance.
- ii. Track number of patients served.

8. Critical Incident Stress Management Training.

**Strategic measures**

- i. Development and launch of program.
- ii. Number of times training was offered to public responders who experienced a trauma or loss who came to the hospital needing this service or support (example would include local EMS & Fire).

**Community collaborations**

- Clark County Combined Health District
- Community Mental Health Taskforce
- Community Mental Health Work Group
- Community Youth Prevention Coalition
- Substance Abuse Coalition & Strategic Oversight Committee
- Tobacco Taskforce
- Wright State University

**Community resources available**

The existing healthcare facilities and other resources in the community that are available to meet the prioritized need include:

- Citi Lookout
- Clark County Combined Health District
- Faith Community Nursing & Health Ministry Program
- Family & Children's First Council
- Local Addiction Support Providers
- Local Police, Fire & EMS
- McKinley Hall
- Mental Health & Recovery Board
- Mental Health Services, Clark Co.
- Mercy Health Behavioral Health & REACH Services
- Rocking Horse, FQHC
- The Nehemiah Foundation
- United Senior Services
- Wellspring

## Chronic Disease: Heart Disease, Stroke and Cancer (with specific focus on Breast, Lung & Bronchus, Colon & Rectum, and Melanoma/Skin Cancer)

### Description

As detailed in the hospital's Community Health Needs Assessment Report:

Chronic health issues are a significant portion of our top 10 causes of death in Clark County. We continue to focus on ways we can help to improve the health outcomes of those already suffering with a chronic disease, with specific focus on heart disease, failure, stroke, and cancer. Specifically, our focus on cancer will be breast, lung, bronchus, colon & rectum, and skin/melanoma. It is our goal to detect earlier to improve the health outcomes of individuals suffering in these areas.

### Goal

Springfield Regional Medical Center and its affiliates are working to:

- Expand services, screenings, and community education to reach Clark County residents experiencing chronic disease to help them live healthier lives through the management of, treatment of, or prevention of chronic health conditions.

### Expected impact

Increased engagement and participation of Clark County residents.

Better education around chronic diseases impacting Clark County residents.

### Targeted populations

Residents in the greater Clark County area.

### Strategies

1. Stroke.
  - a. Recruitment of an Interventional Neurologist.

#### Strategic measure

- i. Successfully recruit an interventional neurologist and launch a new practice location for access to the community.
- b. Education & awareness around the signs and symptoms of stroke and connection to high blood pressure and blood pressure management.

#### Strategic measure

- i. Tracking of education and awareness opportunities and the types of opportunities.
- c. Create stroke fast track "MSK4U" Hotline launch for fast referral through Emergency Department.



**Strategic measures**

- i. Hotline launch.
  - ii. Number of patients served.
- d. Thrombectomy Stroke Center certification.

**Strategic measure**

- i. Monitor the needs of the certification for achievement.

2. Re-establish Skin Cancer screenings regionally.

**Strategic measures**

- i. Host at least 1 regional Skin Cancer screening.
- ii. Number of persons served.

3. Establish Primary Care Screening Goals for 2023.

**Strategic measures**

- i. Breast Cancer: screen 75% of Annual Wellness Visit patients within the primary care practices.
- ii. Colorectal Cancer: screen 65% Annual Wellness Visit patients within the primary care practices.

4. Increase cancer awareness by completing screenings, outreach and education events at the Springfield Regional Cancer Center and in the community.

**Strategic measure**

- i. 2-3 Screening/Outreach/Education events per year regionally (Education outreach may include Lung/Bronchus, Skin/Melanoma, Colon/Rectum.).

5. Creation of a formal pathway for next steps for Cardio-oncology.

**Strategic measure**

- i. Formalize a pathway for next steps.

6. Rollout of new clinical guidelines for COPD and CHF for better patient outcomes.

**Strategic measure**

- i. Launch of new guidelines.

**Community collaborations**

- Clark County Combined Health District.
- Partnership with local dermatologist for skin cancer screening.
- The James at Ohio State University.

### **Community resources available**

The existing healthcare facilities and other resources in the community that are available to meet the prioritized need include:

- Buckeye Dermatology
- Kettering Health
- Mercy Health Physicians - Specialty & Primary Care
- Oakview Dermatology
- Ohio Valley
- Springfield Regional Cancer Center
- Springfield Regional Medical Center

## **Maternal Infant Health & Vitality**

### **Description**

As detailed in the hospital's Community Health Needs Assessment Report:

In recent years, it has been noted in our birthing statistics that pre-term, low birth weight and overall vitality in the first year of life show higher-than-state-average risks in Clark County. Since our last CHNA, Springfield Regional Medical Center has been hard at work with both internal and external strategies to combat these community challenges. Coupled with our strong partnership with Start Strong Clark County, our infant vitality coalition, we would like to continue this focus on the health of mothers, as well as the opportunities to impact Women's health in a primary care and educational settings. We strive to deliver healthy babies in our birthing center and improve maternal and infant health in Clark County.

### **Goal**

It is Mercy's goal to:

- Support the health and wellbeing of women of reproductive age as they become pregnant.
- To assist in supporting healthy pregnancies to full term.
- Deliver healthy babies to healthy moms.

### **Expected impact**

- Improved education, engagement, and awareness around prenatal, pregnancy, breastfeeding and safe sleep.
- Enhanced support to pregnant and expectant moms.
- Enhanced support to new Moms and families welcoming babies.

### **Targeted populations**

- Women of reproductive age.
- Pregnant women, postpartum women, new Moms, their partners and families in the Springfield Region (Clark & Champaign Counties).

## Strategies

1. Increase local MFM program volume.

### Strategic measure

- i. With program volume increase, also increase OSU onsite partnership to 2 days per month and 2 virtual days per month, if applicable.

2. Create a full-time Birthing Center Case Manager for the specific needs of Moms & babies.

### Strategic measures

- i. Case Manager created to serve the Birthing Center patient needs.
- ii. Expansion of translation services for Spanish speaking and Haitian speaking families.
- iii. Number of documents translated.
- iv. Discharge instructions available in multiple languages in EPIC.
- v. Launch of in-person translation options available.

3. Mercy Reach Smoking/Vaping Marijuana inpatient/outpatient, rounding and education for pregnant and post-natal women.

### Strategic measures

- i. Create a referral process for the OB/GYN Practice for patients to Mercy REACH.
- ii. Create a referral process for the Birthing Center for patients to Mercy REACH.
- iii. Create a rounding protocol at OB/GYN Practice and Birthing Center as applicable.
- iv. Number of patients served.

4. Growth and Development of Birthing Center Education & Classes

### Strategic measures

- i. Number of classes offered.
- ii. Number of patients served.

5. In the next 3 years, develop additional breastfeeding supports.

### Strategic measures

- i. Working in conjunction with community partners to develop a model for collaboration and support of local moms and babies.
- ii. Develop a list of staff who is interested in training as Breast Feeding/Lactation Experts (Certification: IBCLC & CLC)
  - a. Begin a training program for staff development.

6. Continue Community Health Taskforce participation with Start Strong Clark County strategic planning, collaboration, and integration.

### Strategic measures

- i. Development of a Strategic Plan.
- ii. Achievement of measures within the strategic plan.

### **Community collaborations**

- Clark County Combined Health District
- Start Strong Clark County
- The Ohio State University

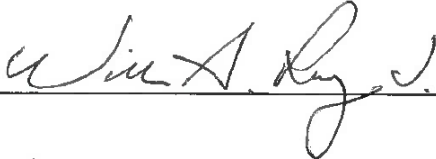
### **Community resources available**

The existing healthcare facilities and other resources in the community that are available to meet the prioritized need include:

- Clark County Combined Health District
- Clark County Sexual Wellness Clinic
- Family & Children's First Council
- Family & Youth Initiatives
- Mercy Health Physicians
- Mercy Health Springfield OBGYN
- Physicians & Surgeons for Women
- Pregnancy Resource Clinic
- Rocking Horse, FQHC
- Springfield Regional Medical Center - Birthing Center
- Start Strong Clark County Coalition

# Board Approval

The Mercy Health – Springfield, Springfield Regional Medical Center 2023 Community Health Improvement Plan was approved by the Springfield Board of Directors on April 26, 2023.

Board Signature   
Date 4.26.23

For further information or to obtain a hard copy of this CHIP please contact:  
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Mercy Health CHIP Website: <https://www.mercy.com/about-us/mission/giving-back/community-health-needs-assessment>