

Spring 2024

- National Volunteer Week
- Volunteer Appreciation Picnic
- 2024 In-Service Dates
- New Volunteer Training
- Licensure and Compliance
- Hospice House Happenings
- Celebrating Our Volunteers
- Compassus



2024 INSERVICE DATES

Second Tuesday of the month
1 – 2 p.m. at Hospice House.

Volunteers are required to attend at least two in-services a year.

April 9: The Aging Disability Network:

Direction Home Presents: Services offered for patients, caregiving needs, Ombudsman, /Advocacy, & Available resources for disabilities.

May 14: Staying Strong as We Age:

Speaker: YMCA, Linda Modic, practical tips for strengthening and maintaining health.

June: No Meeting. Annual Picnic June 6th

July 9: Department of Job and Family

Services: Adult Protective Services (APS) & more.

August 13: Mercy Health Protective Services

The ins & outs of safety, how to handle any type of emergency at work, in public, and at home.

September 10: Mandatory In-service: required for all volunteers.

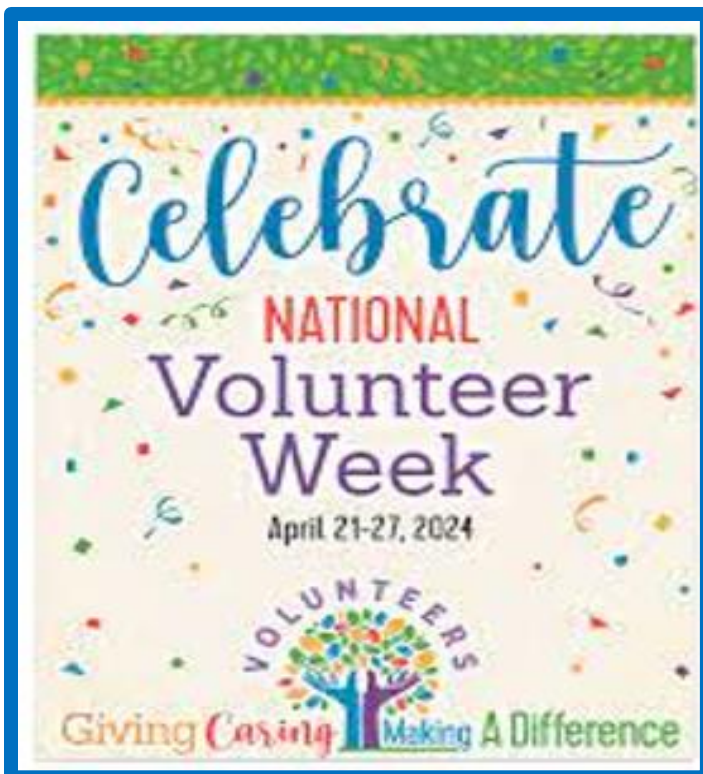
October 8: Grief 101: Coping with Loss:

Sharing stories of the loss & grief... with Kim Calhoun

November 12: Daughters of the American Revolution: Lineage Society & Quilts of Valor.

December: No Meeting:

Holiday Open House, date to be announced.



April 21 - 27 stop by the volunteer office for a token of our appreciation.

SAVE THE DATE!

Volunteer Appreciation Picnic

- Thursday, June 6th 11:30-1:30 PM
- Boardman Park, Masters Pavilion

We would love to see you at the annual summer picnic. RSVP by May 30th, at 330-549-5908. A box lunch will be provided.

Bring your favorite dessert to share.

Paula shares a Compassus update at noon.

Hospice of the Valley Volunteer Training

**Thursday May 9, 2024 & Thursday May 16, 2024
(Both days required)**

8:30 am – 4:00 pm

979 Tibbetts-Wick Rd., Girard, OH 44420

To apply or for more information,
Call Maureen at 330-549-5902

Licensure & Compliance

Help us stay compliant in 2024 by keeping a current copy of driver's license and car insurance on file.

Hospice House & HOTV Happenings



A CHERISHED TREASURE

Taking the quilter weeks to make just one, these beautiful pieces, are works of art and cherished gifts, tagged "Heirloom" treasures.

Historically quilts are created to be passed down through generations. In 2023, That Quilt Group I belong to (TQGITB) contributed over 24 quilts to HOTV and are being presented to patients by volunteers and staff as "special occasion," gifts. To date 11 heirloom quilts have been presented to patients.

You are invited, Memorial Day Remembrance



The TQGITB quilters will present a Veteran Quilt on Tuesday, April 23, at 11 a.m. to the Hospice House. The incredible veteran quilt, *pictured above*, was made by our very own, HOTV volunteer Bonnie Naman, and will be used to honor the Hospice House Veteran. *"It is an honor to stitch a quilt for such an honorable purpose. Our quilting group contributes each quilt with lots of love & prayers, for comfort & hope to all who receive one."*
Bonnie Naman, TQGITB, HOTV Volunteer

Welcome to the Vigil Team



Beautiful hearts full of compassion...

A huge shout-out to volunteers Lisa Hlinka, Ashleigh Davis, Mike Hauck, Terry Maloney, Chris Shoaff, Bob Ochtyun & Renee Tucci for joining the Vigil Team. It is an awesome privilege to be part of a ministry supporting the end-of-life journey. Thank you, Vigil Team!

We Honor Veterans (WHV)



Chester Churchilla, Milo Johnston Sr., Dale Baringer, Bob Ochtyun, Bob Cooper, Terry Mackey, Tom Shurilla, Bill Costas

Thank you! Thank you! Thank you!

The annual WHV appreciation luncheon was held at Hospice House early February. Representatives from the Disabled American Veterans Ch. 2, Marine Corps League, Veteran Service Commission, and HOTV volunteer facilitators attended. Throughout the patriotic holidays over 30+ men & women volunteer to set the bar high, making our HOTV WHV program one of the best veteran recognition ceremonies out there. Our ceremony touches the lives of those, often forgotten, who have served in the armed forces. Truly, these dedicated volunteers who continue to contribute year after year, over the top hours, during every patriotic holiday are leaders.

Their Patriotism is remarkable.

Our census at the Hospice House is on the rise!

In the Spring we are looking to expand the downstairs HH inpatient volunteer schedule. Currently we are setting up training with experienced volunteers. If you are interested in taking a shift, we could really use your help to make a significant impact on the inpatient patient, families, and staff experience. We have a very strong customer service presence at the desk, and downstairs, and we are excited to make this presence even stronger. Let us know if you might be available to help. Thank you so much for the consideration.

The Volunteer Butterfly Garden & Hospice House Grounds will soon be getting a Spring pick-me-up. If you love gardening, stay tuned, more details with dates & times to come.



Throughout holiday seasons & everyday...
It is who we are, & what we do, thank you HDTV Volunteers!

Channels of Peace, Prayer

Make me a channel of your peace. Where there is hatred let me bring your love. Where there is injury, your pardon Lord, and where there is doubt true faith in You. Make me a channel of Your peace, where there is despair in life let me bring hope, where there is darkness only light, and where there's sadness ever joy...

Oh, Master grant that I may never seek so much to be consoled as to console, to be understood as to understand, to be loved as to love with all my soul.

For it is in giving to all men that we receive, and in dying that we are born to eternal life.

The Prayer of St. Francis of Assisi

Happy Spring, Volunteer, & A Blessed Easter Season!



Meet Cedric the newest addition to the volunteer pet therapy teams!



Pet therapy benefits the patient & staff.



Congratulation Niki Zackeroff who was named a February Hometown Hero by WKBN!



The last good thing that may happen in a person's life is a Hospice of The Valley Volunteer....



COMPASSUS

Compassus and Bon Secours Mercy Health (BSMH) are **mission aligned organizations** and **this partnership is built on a shared commitment to increasing access to care for patients at each stage of life.**

Compassus—Head quartered in Brentwood, TN, **has been providing high quality care** for 18 years. Operates in 30 states with 26 home health agencies and 95 hospice agencies. Compassus and BSMH will share ownership of the hospice and home health programs with a board of directors from both organizations.

50/50 joint venture—Partnering with a leading expert and provider of home-based services will help ensure sustainable, high-quality care for our patients well into the future. Under this joint venture, the team will operate under a Statement of Common Values and follow Ethical and Religious Directive.

Compassus will manage the hospice and home care operations within all BSMH. With this transition, Hospice of the Valley employees and volunteers will be transition to the expertise of Compassus. The tentative **transition date for the Youngstown Market is September 23, 2024.**

Compassus leaders will be on site in the Youngstown area in late May to meet with Hospice of the Valley staff. **A summary of this town hall meeting will be provided by Paula at the Volunteer Appreciation picnic on Thursday, June 6th at noon. Time will be allotted for Q & A.**

The Compassus Way Mission, Vision, & Core Values

Compassion – Care for everyone with empathy, kindness, humility, and dignity

Integrity – Consistently act with honesty, accountability, and high ethical standards.

Excellence – Deliver outstanding outcomes through dedication and personal responsibility.

Teamwork – Appreciate, respect, and empower every team member for collective success.

Innovation – Find new ways to advance our vision with creativity, perseverance, and continuous improvement.



We know with any change comes both uncertainty & excitement. We anticipate great times are ahead. Both Compassus and Mercy Health stand ready to begin this journey of mutual understanding to ensure a seamless transition. Be assured our ministry work of service is never changing. Thank you for your faithfulness to Hospice of the Valley. Thank you for your patience with this process.

Giving, Caring & Making a Difference, Volunteer, We Appreciate -YOU!

Paula Durkin - Manager Psychosocial Services

330.549.5851 or Paula_Durkin@mercy.com

Maureen Metzger-McQuillan - Volunteer Coordinator

330.549.5902 or mmrsmetzger-mccarty-mcquillan@mercy.com

Jennifer Burgoyne - Volunteer Clerk

330.549.5908 or JBurgoyne@mercy.com



HOSPICE OF THE VALLEY

Caring together. **MERCYHEALTH**

VOLUNTEER NEWSLETTER

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